

# E-Mail Services

## Overview

- Email at CERGE-EI - in general (official rules, limitations)
- Email Signature and Disclaimer for CERGE-EI
- E-mail Distribution Lists [internal] and Distribution Matrix chart [internal]

## Common Issues

- Verify trustworth of (not only critical) messages
- Email (delivery) problem reporting
- About SPAM, Scam, Phishing, Abuse (overview)
- Inbound Filtering: dealing with spam, malware, suspicious content (SPF, DMARC, Newsletter, phishing ...)
- Inbound Filtering: quarantined content (password protected files)

## Guidelines

- Forward settings CERGE-EI.CZ - via Zimbra webmail
- Forward settings CUNI.CZ - via Microsoft M365
- Webmail Access
- Zimbra Password change
- Check mailbox size
- Out of Office settings
- E-mail Client Settings - in general
- E-mail Client Settings - Android
- E-mail Client Settings - iPhone
- E-mail Client Settings - Mac Mail
- G-mail on behalf of CERGE-EI address
- Calendar Synchronisation
- Email Archiving Principles
- Archive Mailer
- Alumni mailboxes issues
- Webmail Filter settings
- Zimbra 2FA (Two Factor Authentication)
- Zimbra Retention setup (dispose old mails)

## Thunderbird

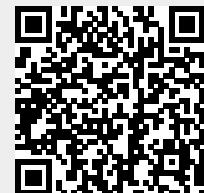
- Thunderbird hints (Add-ons, tricks, etc...)
- Local Folders in Thunderbird (archiving mail messages)
- Identities in Thunderbird (multiple mail address for sending)
- Multiple mailboxes in Thunderbird

## Other Hints

- [Email Client Signatures - general hints](#)

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