Office 365 Account

Reset your password

Self serviced reset procedure

If you forget your password, there is simple way to reset it.

- go to the https://login.microsoftonline.com ,
- enter your username (in format name.surname@cerge-ei.cz) and
- click 'Lost password' link.
- you will be redirected to https://passwordreset.microsoftonline.com
- enter your username (if not prefilled), enter captca,
- select either sending recovery information to your secondary email address or mobile phone.

If you do not have your secondary email and mobile phone set, please contact helpdesk@cerge-ei.cz - we will reset account settings so you will be able to process.

Helpdesk inquiry

In case you cannot reset password please send your request to reset password to Helpdesk at helpdesk@cerge-ei.cz

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