Office 365 Account

Reset your password

Self serviced reset procedure

If you forget your password, there is simple way to reset it.

- go to the https://login.microsoftonline.com ,
- enter your username (in format name.surname@cerge-ei.cz) and
- click 'Lost password' link.
- you will be redirected to https://passwordreset.microsoftonline.com
- enter your username (if not prefilled), enter captca,
- select either sending recovery information to your secondary email address or mobile phone.

If you do not have your secondary email and mobile phone set, please contact helpdesk@cerge-ei.cz - we will reset account settings so you will be able to process.

Send request to Helpdesk

In case you cannot reset password please send your request to reset password to Helpdesk at helpdesk@cerge-ei.cz

From:
https://wiki.cerge-ei.cz/ - **CERGE-EI Infrastructure Services**

Permanent link:
https://wiki.cerge-ei.cz/doku.php?id=public:onedrive:account&rev=1584617370

Last update: **2020-03-19 11:29**