

# Wolfram Mathematica

## Registration and installation

Go to: <http://user.wolfram.com>

A screenshot of the "Sign In" form on the Wolfram website. It features a red "Sign In" heading, an "Email" input field with a question mark icon, and a red "Continue" button. Below the form, there is a link that says "Don't have a Wolfram ID? [Create one.](#)". A black checkmark is drawn next to the "Create one." link.

Sign In

Email

Continue

Don't have a Wolfram ID? [Create one.](#)

Do not use diacritics in name and surname

A screenshot of the "Create a Wolfram ID" form. It includes fields for "Email (this will be your Wolfram ID)" with the example "john.doe@cerge.cuni.cz", "First name" with "John", "Last name" with "Doe", "Password (at least 8 characters)" with masked characters, and "Confirm password" with masked characters. There is a checked checkbox for "I agree to the [Terms of Service](#) and the retention of my personal data as described in the [Privacy Policy](#)." and a red "Create Wolfram ID" button.

Create a Wolfram ID

Email (this will be your Wolfram ID)  
john.doe@cerge.cuni.cz

First name  
John

Last name  
Doe

Password (at least 8 characters)  
●●●●●●●●

Confirm password  
●●●●●●●●

I agree to the [Terms of Service](#) and the retention of my personal data as described in the [Privacy Policy](#).

Create Wolfram ID

Confirm verification link sent to your email address

Go to the activation key request form:

\* Choose appropriate department \* Name your computer (machine name) \* Choose Mathematica for Sites \* Choose proper version

<https://user.wolfram.com/portal/requestAK/74282da95e2c1316b6fb97b505b6db2ddc740560>

## Wolfram Activation Key Request Form

Univerzita Karlova v Praze

### Enter your contact information

NOTE: Please fill out this form in English, with English characters only (no umlauts, accents, or other special characters).

First Name\*

Last Name\*

Email\*

Department\*

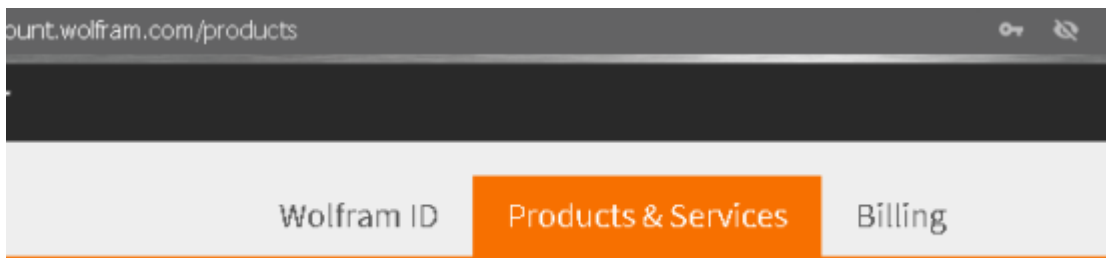
Notes/Machine Name

### Select a product

Product

Version

Go to the **User Portal**



## Products & Services

This is where information about your subscription products will appear. If you have desktop-only products, you can access them in the [User Portal](#).



Go to the registration form

## WOLFRAM USER PORTAL

A screenshot of the 'WOLFRAM USER PORTAL'. At the top, there are two tabs: 'My Products and Services' (active) and 'About Portal'. Below the tabs, a message reads: 'There Are No Products Currently Associated with Your Wolfram ID'. Underneath, it asks: 'Were you expecting to see products here? Follow these steps to find your products.' There are three steps listed:   
1. **STEP 1: Is your Wolfram ID validated?** - The Portal will only display your products if your Wolfram ID is validated. Go to your [account](#) to verify that your Wolfram ID is validated.   
2. **STEP 2: Is your product registered?** - Only registered products will appear in your Portal. Complete the [registration form](#) to add your product.   
3. **STEP 3: Was your product registered to another email address?** - Your product may be registered to a different email address than your Wolfram ID. Go to your [account](#) to add all of your email addresses to your Wolfram ID profile.   
At the bottom, there is a link: 'To manage your subscription products or credits, go to [Wolfram Account](#) »'.   
A red starburst icon is on the left side of the steps. A hand-drawn black arrow points from the text 'registration form' in step 2 to the 'registration form' link.

Enter obtained activation key

# WOLFRAM USER PORTAL

Step1: Wolfram ID   Step2: Activation Key   Step3: Registration Information

## Enter your activation key

Your activation key is in the form XXXX-XXXX-XXXXXX.

**Note:** If you have a product that does not have an activation key, you can enter your license number in the field above. Your license number is in the form LXXXX-XXXX.

[Continue](#)

## How do I find my activation key?

Your activation key or license number can be found in your license agreement or download confirmation email. Find product-specific information at our [Wolfram Support FAQ](#).

Please [contact us](#) if you need any assistance.

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