

# E-Mail Services

## Overview

- [Email at CERGE-EI - in general](#)
- [Email Signature and Disclaimer for CERGE-EI](#)
- [E-mail Distribution Lists \[internal\]](#) and [Distribution Matrix chart \[internal\]](#)

## Common Issues

- [Email problem reporting](#)
- [About SPAM, Scam, Phishing, Abuse \(overview\)](#)
- **[Inbound Filtering: dealing with spam, malware, suspicious content\\*\\*](#)**(SPF, DMARC, Newsletter, phishing ...)
- **[Inbound Filtering: quarantined content\\*\\*](#)** (password protected files)

## Guidelines

- [Webmail Access](#)
- [Check mailbox size](#)
- [Out of Office settings](#)
- [Forward settings - via webmail](#)
- [E-mail Client Settings - in general](#)
- [E-mail Client Settings - Android](#)
- [E-mail Client Settings - iPhone](#)
- [E-mail Client Settings - Mac Mail](#)
- [G-mail on behalf of CERGE-EI address](#)
- [Calendar Synchronisation](#)
- [Email Archiving Principles](#)
- [Archive Mailer](#)
- [Alumni mailboxes issues](#)
- [Webmail Filter settings](#)
- [Zimbra Password change](#)
- [Zimbra 2FA \(Two Factor Authentication\)](#)
- [Zimbra Retention setup \(dispose old mails\)](#)

## Thunderbird

- [Thunderbird hints \(Add-ons, tricks, etc...\)](#)
- [Local Folders in Thunderbird \(archiving mail messages\)](#)
- [Identities in Thunderbird \(multiple mail address for sending\)](#)
- [Multiple mailboxes in Thunderbird](#)
- [Thunderbird fix for Kerio](#)

## Other Hints

- [Email Client Signatures - general hints](#)

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