2024-05-05 08:47 1/1 Internally Used Systems

## **Internally Used Systems**

## Helpdesk

URL address: https://helpdesk.cerge-ei.cz

In order to streamline support requests, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

## **TAS (Team Assistant)**

From:

https://wiki.cerge-ei.cz/ - CERGE-EI Infrastructure Services

Permanent link:

https://wiki.cerge-ei.cz/doku.php?id=public:sw\_internal-systems&rev=1505313723

Last update: 2017-09-13 14:42

