2024-05-02 14:05 1/1 Internally Used Systems

## **Internally Used Systems**

## Helpdesk

URL address: https://helpdesk.cerge-ei.cz

In order to streamline support requests, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

## **TAS (Team Assistant)**

URL address: https://tas.cerge-ei.cz

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