2024-05-09 13:39 1/1 Internally Used Systems

Internally Used Systems

Helpdesk

URL address: https://helpdesk.cerge-ei.cz

In order to streamline support requests, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

TAS (Team Assistant) - Workflow Supporting System

Workflow system suitable to support the most important institutional processes for both CERGE and El. System itself is a compromise between simplicity and functionality. It should be straightforward for regular user (Researchers, Staff etc.). Please check URL below and login with your network username and password.

URL address: https://tas.cerge-ei.cz

Guidelines & Manuals: TAS Documentation

Kanboard - Kanban project management software

Kanboard is a free and open source Kanban project management software.

It is available for everyone who want to stremline his/her projects individually or in teams.

All CERGE-EI users may log in with their network account (Domain) credentials. If you need access to this site, send request to helpdesk@cerge-ei.cz please.

URL address: https://kanban.cerge-ei.cz

From:

https://wiki.cerge-ei.cz/ - CERGE-EI Infrastructure Services

Permanent link:

https://wiki.cerge-ei.cz/doku.php?id=public:sw_internal-systems&rev=1711492319

Last update: 2024-03-26 22:31

